

## KLD Client Portal

In today's world, business intelligence is more critical than ever. Clients require immediate and on-demand accessibility to important case information and KLD's Client Portal answers the call! Included at no additional charge with our offerings, this knowledge repository is accessible anywhere in the world – including on mobile – and will offer a meaningful view of all critical case metrics, project details, and matter documentation.

All of KLD's Legal Technology clients will immediately have access to the following:

### ■ Dynamic Case Information

Dashboards of bibliographic information displayed for each matter, including case caption, client and law firm details, KLDDiscovery contacts, start date, matter status, and any regional restrictions. The dashboards display multiple projects and relevant metrics at-a-glance, where matter information can be easily viewed on a case-by-case basis or in aggregate across their entire portfolio.

### ■ File Library

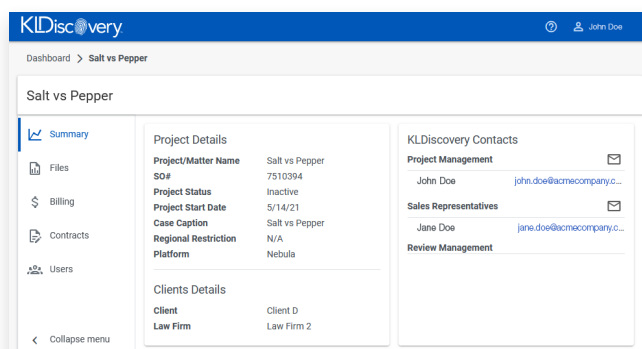
Organize and share KLD case documentation – such as production specifications, search reports, review protocols, agreements, and collection logs – into customized folders for instant availability and improved file management. Documents are organized at the matter level, and administrators can grant matter-specific access to users.

### ■ Advanced Data Visualization

Add interactive charts to the case dashboards, which provide on-demand access to key information and insights to enable efficient day-to-day management of responsibilities. Portfolio intelligence is easily accessible in the Client Portal, streamlining and simplifying workloads.

KLD's Client Portal is in active development and will soon incorporate these additional features:

- Real-time tracking and visibility into metrics and progress updates on active projects
- Documentation for historical matters with granular, in-depth project statistics
- Consolidated reporting for portfolio intelligence, allowing the roll-up of data across matters
- Customizable layouts, tables and dashboards tailored to each user's unique needs
- Configurable project permissions, set by administrators at the user level



With a focus on doing the simple things right, KLD will provide our clients greater transparency and insight into their projects. Access all matters in one interface with convenient point-and-click reporting.

View active and historical projects in a consolidated dashboard.

Optional email notifications to inform users of new matter access and recently submitted files.

The screenshot shows the KLDDiscovery web interface. At the top is a blue header with the KLDDiscovery logo on the left and a user profile 'John Doe' on the right. Below the header is a breadcrumb trail: 'Dashboard > Salt vs Pepper > Files'. The main content area is titled 'Salt vs Pepper' and includes three action buttons: 'Upload Files', 'New Folder', and 'Folder Refresh'. On the left is a sidebar menu with options: 'Summary', 'Files' (highlighted), 'Billing', 'Contracts', and 'Users'. Below the menu is a 'Collapse menu' button. The main area contains an information icon and text: 'Here you can find files shared with you by your KLD Project Manager. You can also add your files to share with KLD.' Below this is a table with columns: 'Name', 'Modify Date', 'Type', and 'Size'. Each row has a checkbox on the left. The table lists five folders: 'Forensics Work - Reporting', 'Processing', 'Searching', 'Review', and 'Production', all with a 'Modify Date' of '7/23/21, 8:24 AM' and 'Type' of 'System folder'. The 'Size' column shows '0 Files' for each.

<input type="checkbox"/>	Name ↕	Modify Date ↕	Type ↕	Size ↕
<input type="checkbox"/>	Forensics Work - Reporting	7/23/21, 8:24 AM	System folder	0 Files
<input type="checkbox"/>	Processing	7/23/21, 8:24 AM	System folder	0 Files
<input type="checkbox"/>	Searching	7/23/21, 8:24 AM	System folder	0 Files
<input type="checkbox"/>	Review	7/23/21, 8:24 AM	System folder	0 Files
<input type="checkbox"/>	Production	7/23/21, 8:24 AM	System folder	0 Files

Select a project to access detailed information and files related to that matter for easy reference.

Client administrators can set user access at the project level.

