



Legal Hold Management

Implementing an effective legal hold strategy is critical for accurate data preservation and efficient downstream collection and review. At KLDisc Discovery, we combine legal hold technologies with consultative expertise to ensure a sound and repeatable legal hold process is both established and executed.

Legal hold technology.

KLDisc Discovery's proprietary Nebula Legal Hold application simplifies the legal hold process by managing and tracking holds, communications, and data sources in a single place. Designed to be simple, intuitive, and efficient, Nebula Legal Hold's wizard-based workflow and communication templates makes generating legal hold notices, sending automated reminders, and tracking responses quick and easy.

Legal hold expertise.

Count on KLDisc Discovery's legal hold experts to develop and drive repeatable legal hold strategies. Our team of experts provides adept project management, comprehensive legal hold execution, strategic preservation and collection support as well as guidance around legal hold completion and release.

Whether guiding legal hold setup and drafting custodial notices or facilitating relationships between key stakeholders, KLDisc Discovery experts help organizations effectively navigate the nuances of legal hold management to promote accurate preservation practices and enable efficient downstream collection and review.

Preservation store.

With Nebula Big Data Store, KLDisc Discovery offers clients the ability to store data in a cost effective, secure and searchable hosted preservation repository that can help secure the data under preservation defensibly and reduce overall ediscovery costs. Key benefits of KLDisc Discovery's Nebula Big Data Store include the following:

- Eliminate spoliation risk by affirmatively placing legal hold data directly under the legal team's control.
- Gain an advantage over opposing parties by testing keywords on the fly and forming timely and accurate ediscovery cost estimates.
- Implement selective legal holds, which give you the ability to defensibly delete other data, reducing the scope and cost of future discovery efforts.

Nebula Big Data Store can ingest legacy data and 'day-forward' data on an ongoing basis. Once a client's preservation store has been set up, KLDisc Discovery experts engage with the project management team to handle client requests related to day-to-day preservation management, including creating new legal holds, adding custodians to existing holds, removing custodians from holds, releasing holds and exporting data for downstream ediscovery processing.

Legal hold remediation.

Many organizations lack effective technology for managing data subject to legal hold. As a result, organizations often take measures that mitigate the risk of spoliation, but lead to over-preservation, such as retaining email backup tapes, taking mailbox snapshots or journaling all email for custodians subject to a hold. This over-preservation can have substantial cost implications – from data storage costs and data management overhead to downstream ediscovery and review costs.

To reduce over-preservation, KLDDiscovery offers Legal Hold Remediation to:

- Identify and inventory the media and devices on which data subject to a hold is stored.
- Ingest data subject to a legal hold into a Legal Hold Archive in order to de-duplicate it and index it for searching and filtering based on metadata properties, such as date modified.
- Purge the remaining data from the archive and securely destroy the original source data.
- Document the entire process to demonstrate defensibility.

Just the right amount of help.

Some legal hold customers prefer to manage all of their holds and leverage KLDDiscovery solutions in a software-as-a-service configuration. Others prefer a turnkey solution that only requires them to send our experts brief instructions in order to manage all their holds. KLDDiscovery offers flexible pricing plans that include these approaches and anything in between.