



Data Subject Access Requests

Using Technology to Respond Quickly and Cost-Effectively

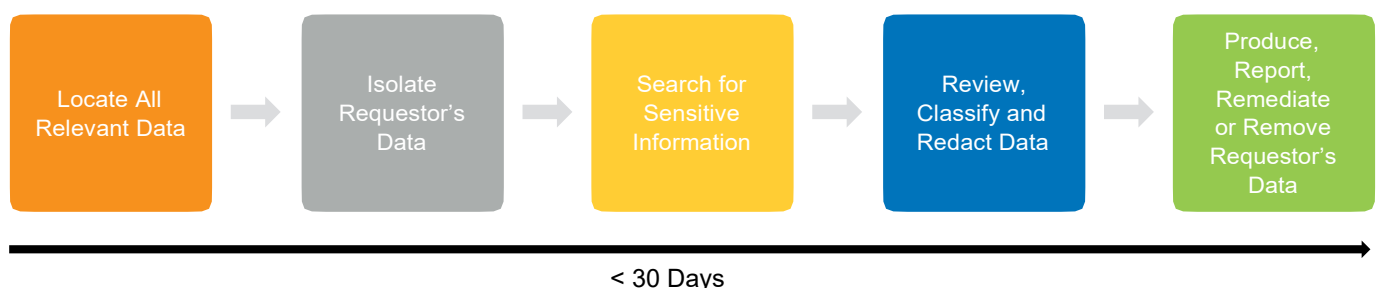
The GDPR is chief amongst global legislation that increasingly favours the rights of Data Subjects over employers, controllers and processors. Many organisations are contending with an increasing volume of Data Subject Access Requests (DSARs). Concerns about the impact on active or potential legal claims, 30-day deadlines, various sources of potentially relevant information, precise responses, sensitive company data, scrutiny from authorities, concerns about fines and budgetary pressures are intense.

KLDiscDiscovery alleviates the organisational burden on our clients by handling the end-to-end DSAR process with cutting-edge technology and expert personnel. Given our many years of experience in successful, precise data retrieval and production, we have been helping clients to respond to an exceptional influx of DSAR projects since the onset of the GDPR. KLDiscDiscovery can help you with any or all of the following:

- Collaborate on a strategy for systematically addressing DSAR requests
- Identify relevant data sources
- Collect data in a forensically-sound manner and isolate only what is relevant
- Provide technology to search, de-duplicate, redact and review data
- Reduce response times and improve the accuracy of responses
- Review the data by leveraging our low-cost contract lawyers
- Prepare and produce the data to the requestor in a compliant format
- Through the above measures, reduce risk of complaints, appeals, warnings or fines for non-compliance

KLDiscDiscovery has a successful track record of handling DSARs for our clients.

- ✓ 100+ responses to DSARs, derived from terabytes of data
- ✓ 30+ requests in a single week for one client
- ✓ Responses frequently completed within a few days



Experienced professionals are standing by to address your DSAR needs

KLDiscovery delivers a repeatable strategy, proven to effectively and defensibly respond to requestors by utilising the following approaches to deliver streamlined, cost-effective and high quality results.

Our Solutions



Data identification and collection, combined with data processing, searching and de-duplication to specifically, appropriately and thoroughly target unique documents that are most likely to be relevant.



Customised document categorisation framework to tag documents for disclosure, redaction, review of sensitive information or to specify grounds for exemption.



Automated workflows for documents to be routed to specific reviewers, based on document categorisation, timeframe for review or language.



A custom review and production solution, which simplifies the approach to documents requiring numerous pages of redactions, enabling clients to simply identify the individual page(s) to produce and eliminating the need to redact completely non-responsive pages.



Native Spreadsheet Redaction, which allows reviewers to redact content from within Excel files without the need to convert to tiff images. Options for redactions include removal of rows, columns, worksheets, formulas, cells and standard text redactions.



Our European-based Advanced Review Services teams (low-cost lawyers), who can quickly and thoroughly review data for you.



Weekend and evening support, especially in light of the time sensitive nature of responses to DSARs.