



# Electronic Discovery in Europe

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KLDiscovery provides technology-enabled services and software to help law firms, corporations, and government agencies solve complex data challenges. With 25 locations across 16 countries, KLDiscovery is a global leader in delivering best-in-class data management, information governance, and eDiscovery solutions to support the litigation, regulatory compliance, and internal investigation needs of clients. Serving organizations for over 30 years, KLDiscovery offers data collection and forensic investigation, early case assessment, data processing, application software and data hosting for web-based document reviews, and managed document review services. In addition, through its global Ontrack data management business, KLDiscovery delivers world-class data recovery, disaster recovery, email extraction and restoration, data destruction, and tape management.

## A Proprietary Powerhouse

KLDiscovery has built, tested, and introduced some of the finest software in the industry spanning the entire EDRM. Our battle-tested technology collects, processes, and hosts millions of files for our clients every day.

## Enterprise Expertise

Serving clients for over 30 years, KLDiscovery has worked with 65% of the Fortune 500 and 95% of the Am Law 100 firms. As pioneers in data recovery through our Ontrack business line, the company has partnerships with Dell EMC, HP, IBM, Apple, Toshiba, and Microsoft to solve the most extreme data loss scenarios.

## Global Footprint

With 25 Locations, 9 Data Centres, 13 Clean Rooms, in 16 Countries, KLDiscovery is well positioned to address data management needs around the world.

## Fanatical Customer Service

Our innovative technology is backed by 24x7x365 support and a company culture of exceptional service. We strive to stand out in an ever-increasing crowd of providers to earn and keep your business.

## Technical Innovation in a Digital Era

The way companies generate and store electronic evidence is changing all the time. There are infinite sources of data which can be necessary for investigations (email, social media, chat logs, audio and video) and almost as many storage methods (mobile phones, laptops, servers and the Cloud). KLDiscovery prioritises product development to stay one step ahead of trends. Whatever the format or location of data, we have the tools and expertise to access the evidence you need.



# A Global Leader in eDiscovery Management Solutions

KLDiscovery's deep industry experience, technological heritage and consultative expertise drive creative products and solutions.

## Information Governance

- Data archiving and enterprise solutions to help organisations manage data and be better prepared for data events and challenges.

## Data Recovery & Destruction

- Market-leading proprietary software and services to recover and restore data and promote secure data deletion.

## Collection

- Industry-leading proprietary remote collection capabilities and global collections expertise to ensure forensic soundness of data collection.

## Processing

- We use a proprietary processing application that is fast, robust and propels your processing to new levels. We can process massive amounts of data in a fraction of the time required with other applications.

## Hosting

- Powerful combination of 3rd party and proprietary hosting platforms in 9 data centres around the globe.

## Analytics, Review & Production

- Innovative proprietary review technologies and choice of three review platforms with significant Relativity expertise: the first provider to license Relativity, a deep bench of Relativity certified professionals, back-to-back Relativity Innovation Award winner, and creative workflow customisations.

## Document Review Services

- Fully managed global document review services and expertise around complex legal projects.

# Who We Serve

We are engaged by law firms and corporations to provide eDiscovery services on a national and multi-jurisdictional scale. Our experience spans sectors and practice areas; our legal and technical consultants can provide you with strategic advice and help design eDiscovery solutions that comply with discovery duties, support case preparation needs and meet budgetary requirements.

## Industries Served

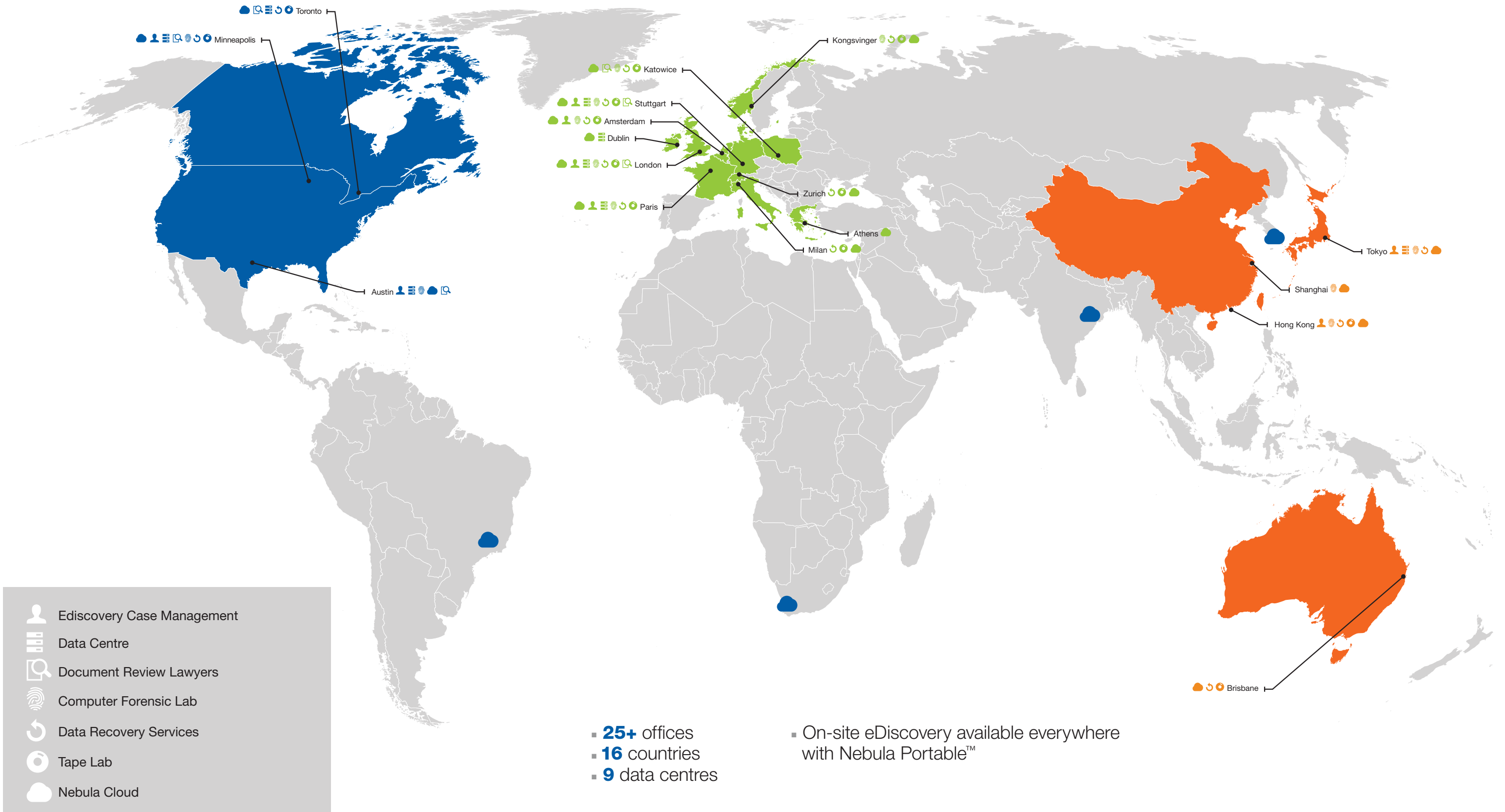
- Accounting
- Aerospace
- Automotive
- Biotech
- Construction
- Energy
- Consumer goods
- Financial services
- Grocery
- Government
- Healthcare
- Insurance
- Legal
- Manufacturing
- Media
- Medical Devices
- Multinational Corporations
- Pharmaceutical
- Publishing
- Retail & wholesale
- Technology
- Telecommunications
- Transportation & Logistics

## Practice Areas Supported

- Litigation
- Antitrust & Competition
- Regulatory & Investigations
- Intellectual Property
- Labour & Employment
- Mergers & Acquisitions

We aim to take the sting out of conducting investigations and eDiscovery in legal matters by reducing the amount of time it takes to process and sift through voluminous sets of data and decide which documents are relevant.

# Global Capabilities



# Ediscovery Solutions

- **Nebula™:** Our proprietary end-to-end eDiscovery solution facilitates smarter ways to cull, process, review and manage documents while providing comprehensive functionality.
- **Relativity:** As the first to license Relativity, we have broken many records and have the industry's highest number of Relativity Certified Experts and Masters.
- **Enhancements:** Accelerate your review with Predictive Coding, A/V Suite, Workflow, AutoRedaction, PrivLog Builder®, Native Spreadsheet Redaction and Natural Language Processing.
- **KLD Analytics:** A full range of technology-assisted review tools combined with a deep bench of expertise.
- **Managed Document Review Services:** Combines the logistics of managing a review workflow with technology that saves time and money.
- **Nebula Private Cloud:** Our experts bring the data centre to your office, allowing powerful processing, filtering and analysis without the need to transfer data outside the company or across borders.
- **Managed Services:** The KLDDiscovery managed services team partners with your organisation to design an eDiscovery program that provides the skills and support you need.

## Data Recovery, Restoration & Destruction Services

- **Data Recovery Services & Software:** Recovering from all types of devices, including hard drives, servers, SSDs, VMWare®, and tapes. No recovery is too small or too complex for the most experienced engineering team in the industry.
- **Server Data Recovery:** We recover from all enterprise-class storage systems, including RAID, NAS, SAN and all forms of virtualisation.
- **Ransomware Recovery:** With the increase of attacks on global networks, we have developed a specialised suite of proprietary tools to recover data from ransomware-encrypted files.

- **Ontrack® PowerControls™:** Allows users to search, recover, and granularly restore data from Microsoft® environments – Exchange, SharePoint, and SQL.
- **Tape Services:** Respond to time-sensitive restore requirements, save on archiving costs, reduce the risk of retaining noncompliant data and keep legacy data accessible.
- **End-of-Life Data Management:** KLDDiscovery can permanently delete or verify deleted data before becoming vulnerable to exposure.

## Digital Forensic Services

- **Data Collection:** With teams around the globe and experience collecting data in approximately 150 countries, our local experts and global reach bring you the greatest support.
- **Remote Collection Manager (RCMgr®):** Perform forensically-sound collections of hard drives, loose files and email servers – effortlessly and defensibly.
- **Computer Forensics:** Our computer forensics experts are equipped with state-of-the-art tools and knowledge to collect data in the most hard-to-reach places.

## Enterprise Solutions

- **Information Governance:** Subject matter experts and technology to help you manage the unrelenting growth of organisational data.
- **Office 365:** As an inaugural Microsoft Compliance and eDiscovery partner, KLDDiscovery has helped hundreds of clients overcome the challenges and leverage the opportunities presented in managing eDiscovery, data governance, privacy regulation data subject requests, and regulatory compliance in the Microsoft cloud.
- **Nebula Archive™:** Next-generation archiving solution designed to address modern enterprise data management needs at scale. Retention policies, defensible deletion, and preservation controls are built-in, allowing organisations to capture and manage important data without the risk of keeping redundant, outdated or trivial data.



# Specialty Areas

- **Information Governance:** We can help you maximise value, reduce risk, increase efficiencies, improve defensibility and manage costs while adhering to practical, industry-accepted legal and compliance requirements.
- **First Responder Training:** Prepares you to efficiently gather forensically sound images from an IT environment.
- **Readiness Reviews:** Assesses your preparedness to deal with incidents that require the gathering and preservation of digital evidence.
- **Cartel Investigations:** Are you concerned that regulators may investigate price agreements within your company? With KLDDiscovery's solution and tools you can quickly plan ahead within a small time frame, and dig deeper into your organisational data to perform a risk assessment. Reviewing information from various jurisdictions simultaneously according to the regulator's requirements can help create the best possible outcome.
- **White Collar & Business Crime Investigations:** Whether your company has been affected by improper financial conduct or is a victim of fraud, we can help you to address these issues – even in the most complex matters.
- **Sanctions Breaches:** We are able to help you with a top-to-bottom compliance approach to guide your company through the regulatory challenges to be fully compliant.
- **Intellectual Property:** Our experienced computer forensic experts investigate IP theft using forensically sound methods. The results can be used for court proceedings and our professionals can also act as expert witnesses.
- **Litigation/Arbitration:** With the choice of 3 eDiscovery platforms and an on-site solution, you can handle the discovery/disclosure obligations in your dispute in the most flexible and cost-effective way, anywhere in the world.
- **Investigations (Internal & Regulatory):** Access to state-of-the-art searching and early case assessment technology will allow you to analyse your data rapidly, assess the extent of any potential liability and evaluate the need for remedial action.
- **Phase II Merger Control:** Uniquely equipped to manage document productions to the global competition authorities with massive processing capabilities and proven methodologies. We can quickly and efficiently discover relevant information and then review and produce those documents to the authority.
- **Dawn Raids:** KLDDiscovery works with companies and law firms to design and implement tailored approaches to suit specific needs. In the event of a dawn raid, the in-house legal team will likely be the first port of call when inspectors arrive on the premises. In this high pressure situation, ensuring an effective and efficient response to regulators is key and having a set of practical steps and procedures to execute on is vital.
- **Data Subject Access Requests (DSAR):** KLDDiscovery has developed tools and processes that allow you to respond to Data Subject Access Requests with accuracy, efficiency, and ease.
- **Cross-border Litigation:** Significant experience with multinational corporations and global litigation with data centres located around the world.



# Why KLDDiscovery?

## Our people are the difference.

Clients are our highest priority and KLDDiscovery's experienced team members are available 24/7/365 to support your projects. We employ over 1,000 people worldwide, including 120+ project managers, 30+ data analytics experts and 150+ programmers and developers.

## Global leader in eDiscovery management solutions.

With 25 locations across 16 countries, we are available to support the litigation, regulatory compliance, internal investigation, data recovery, and data management needs of our clients. We also offer cloud and on-site eDiscovery solutions around the world.

## Protecting your most sensitive ESI.

Data in our possession is secured by the most advanced data security and disaster recovery technology available. We maintain ISO/IEC-27001 certified data centres globally and all data facilities are SOC 2 Certified and, EU-US & Swiss-US Privacy Shield compliant.

Data centre locations include:

- Slough, England
- Paris, France
- Frankfurt, Germany
- Dublin, Ireland
- Tokyo, Japan
- Toronto, Canada
- Austin, TX USA
- Eden Prairie, MN USA
- Brooklyn Park, MN USA

# Contact Us

## Athens, Greece

15, Theanous Str.,  
Office No. 108  
Athens  
11854  
Greece

## France

2 Impasse de la Noisette  
91370 Verrières le Buisson  
France  
+33 (0)1 69 53 66 60

## Germany

Stuttgart  
Hanns-Klemm-Straße 5  
71034 Böblingen  
+49 (0) 7031 644 101

## Katowice, Poland

ul. Jana III Sobieskiego 11  
40-082 Katowice  
Polska  
+48 (0) 32 779 99 99

## Norway

Kongsvinger  
Fjellgata 2  
Postboks 5  
2212 Kongsvinger  
+47 62 81 01 00

## Switzerland

Zurich  
Hertistraße 25  
8304 Wallisellen  
+41 (0)44 877 30 95

## The Netherlands

Amersfoort, Netherlands  
De Brand 22  
3823 LJ Amersfoort  
Nederland  
+31 (0) 20 30 13 300

## United Kingdom

London  
Nexus, 25 Farringdon Street  
London EC4A 4AB  
+44 (0) 20 7549 9600